

- *A practical approach to feedback, for an easy application to work from the next day. K.Skouteri, Learning & Development Mgr. Athens International Airport - AIA*
- *I loved the fact that most of the time of the workshop was dedicated to practice and role plays. N.Giannios, Dpt Supervisor Eurobank FPS*
- *Complete knowledge of the topic with a great ability to transmit this knowledge. N.Pappas, Factory Supervisor Tupperware*
- *There was intense team engagement and the team activities, together with sharing helped a lot in understanding the topic. D.Gavri, HR Learning & Development Papastratos - PMI*

KRYSTA TZELEPI, M.A., PCC is a seasoned solution focused leadership coach, team facilitator. She is the founder, Managing Partner of Treasure Lab PC, an International Faculty Member of Solution Surfers and a Celemi business partner for Greece & Cyprus. Krysta has also been trained as a Certified Professional Co-active Coach, a certified IC Agile coach, is an Authorized Team Facilitator by TCI and in 2019, she became a PCC Assessor, for the International Coaching Federation-ICF.

With studies in Psychology and an M.A. from Tufts University, Krysta started her career in HR and served as an HR Manager for Marks & Spencer, as Learning & Development Mgr for Citibank, before making a shift to Learning & Executive Development with HRDC, her own consultancy firm in 2000.

An ICF accredited PCC coach, since 2010, she is one of the pioneers who brought coaching to the Greek market in 2004 and who later introduced solution focused coaching in Greece. Since 2011, she runs the Solution Focused Coaching School, for internal coaches only, in cooperation with SolutionSurfers International. As a speaker, she has appeared at HR and Management Conferences in Greece, Turkey, Romania etc. as well as TEDx events.

At Treasure Lab, together with her team and the client, they co-create coaching & leadership development programs for large and multinational organizations. The programs are practical, contain steps, use coaching as a tool for change and bring tangible results and ROI. In 2019 the Coaching program that they designed for Leroy Merlin received an HR Award.

Krysta is a founding member and President 2021 of ICF Greece, a founding member of HCA-EMCC and a member of GPMA.

